

# Leapfrog Hospital Report Card – Survey Results as of October 31, 2005

Medical mistakes are the fifth-leading cause of death in the United States. They cause more deaths than car accidents, breast cancer and AIDS. Even when mistakes made in hospitals are not fatal, they still can lead to injury, disability, longer hospital stays, or a longer recovery. The GIC is a member of the Leapfrog Group, a coalition of more than 170 organizations devoted to improving patient safety. The Leapfrog Group works with medical experts across the country to reduce preventable medical mistakes, improve the quality and affordability of health care, and encourage public reporting of health care quality and outcomes so that consumers and purchasing organizations can make more informed health care choices.

The Leapfrog Group has identified four patient safety steps that are scientifically proven to reduce death and injury:

- Computerized physician order entry systems (CPOE) for prescribing drugs
- Significant experience performing specific high-risk procedures
- Intensive Care Unit (ICU) that is staffed at least eight hours a day by specially trained doctors and other caregivers
- High “Leapfrog Quality Index,” meaning the hospital has put in place 27 procedures known to reduce preventable medical mistakes.

Most routine procedures are often safely and conveniently performed at your local hospital. The Leapfrog charts that follow can help you choose the best and safest hospital for high-risk procedures. The GIC’s website also offers a helpful hospital quality research

tool. This tool includes condition- or disease-specific hospital comparisons based on the following criteria:

- Number of patients treated
- Complication and post-operative infection rates
- Public perception
- Hospital profiles

To access the website tool, click on the “Your Health” section of the GIC’s website ([www.mass.gov/gic](http://www.mass.gov/gic)), then click on “Hospital Research Tool” and follow the login link. Use “GIC” as your username. Your password is the word “quality.”

*Use the Leapfrog Report Card and web-based research tool in conjunction with talking with your doctor and health plan about your hospital options. Keep in mind that Select & Save plans with hospital tiers base co-pays on both quality and cost efficiency, and that Leapfrog is only one source of hospital quality information.*

This Report Card contains information that hospitals have reported to the Leapfrog Group as of October 31, 2005. For additional information about these measures, and more up-to-date data, visit the Leapfrog Group’s website: [www.leapfroggroup.org](http://www.leapfroggroup.org).

## These hospitals did **not** respond to the Leapfrog Group’s requests for data as of October 31, 2005:

Boston Medical Center, Boston  
 Clinton Hospital, Clinton  
 Dana-Farber Cancer Institute, Boston  
 Hubbard Regional Hospital, Webster  
 Milford Whitinsville Regional Hospital, Milford  
 New England Baptist Hospital, Boston






For information on hospitals that partially meet the Leapfrog standards for the following six conditions/procedures, visit the Leapfrog Group’s website: [www.leapfroggroup.org](http://www.leapfroggroup.org).

## HOSPITALS THAT HAVE FULLY IMPLEMENTED LEAPFROG STANDARDS – For these six conditions/procedures:

	Coronary Artery Bypass	Percutaneous Coronary Intervention	Abdominal Aortic Aneurysm Repair	Esophagectomy	Pancreatic Resection	High-Risk Deliveries & Neonatal ICUs
Baystate Medical Center	●	●	●			●
Beth Israel Deaconess Medical Center		●		●	●	●
Brigham and Women’s Hospital	●		●	●	●	●
Cape Cod Hospital		●				
Caritas St. Elizabeth’s Medical Center		●				
Charlton Memorial Hospital		●				
Children’s Hospital Boston						●
Mary & Arthur Clapham Hospital (Lahey Clinic)			●	●	●	
Massachusetts General Hospital	●		●	●	●	●
Mt. Auburn Hospital		●				
Saint Vincent Hospital		●				
Tufts New England Medical Center						●
UMass Memorial Medical Center		●			●	●





















































































# Leapfrog Hospital Report Card – Survey Results as of October 31, 2005








































































































## SYMBOL KEY

-  Fully implemented Leapfrog's recommended quality and safety leap
-  Good progress in implementing Leapfrog's recommended quality and safety leap
-  Good early stage effort in implementing Leapfrog's recommended quality and safety leap
-  Willing to report publicly; did not yet meet Leapfrog's criteria for a good early stage effort
-  Did not disclose

**NA Not Applicable** – Recommended safety practice does not apply to this particular hospital because it does not offer the service to which the safety practice applies.

**NT Not Targeted** – Leapfrog members did not request the hospital's response to these questions but the hospital has voluntarily participated in other sections of the survey.

HOSPITAL NAME	Computer-ized Drug Orders	ICU Staffing	Quality Index
Addison Gilbert Hospital			
Anna Jaques Hospital			
Athol Memorial Hospital			
Baystate Medical Center			
Berkshire Medical Center Inc.			
Beth Israel Deaconess Hospital - Needham			
Beth Israel Deaconess Medical Center - Boston			
Beverly Hospital			
Brigham and Women's Hospital			
Brockton Hospital			
Cambridge Health Alliance			
Cape Cod Hospital			
Caritas Carney Hospital			
Caritas Good Samaritan Med. Ctr.			
Caritas Norwood Hospital			
Caritas Holy Family Hospital			
Caritas St. Elizabeth's Medical Center			
Charlton Memorial Hospital Site of Southcoast Hospitals Group, Inc.			
Children's Hospital Boston			
Cooley Dickinson Hospital, Inc.			
Emerson Hospital			
Fairview Hospital			
Falmouth Hospital			
Faulkner Hospital			
Franklin Medical Center			
Hallmark Health System/Lawrence Memorial Hospital of Medford			
Hallmark Health System/Melrose-Wakefield Hospital			
Harrington Memorial Hospital			

HOSPITAL NAME	Computer-ized Drug Orders	ICU Staffing	Quality Index
Health Alliance Hospitals			
Heywood Hospital			
Holyoke Hospital, Inc.			
Jordan Hospital Inc.			
Lawrence General Hospital			
Leonard Morse Hospital			
Lowell General Hospital			
Marlborough Hospital			
Martha's Vineyard Hospital	NT	NT	
Mary & Arthur Clapham Hospital (Lahey Clinic)			
Mary Lane Hospital			
Massachusetts Eye & Ear Infirmary		NA	
Massachusetts General Hospital			
Mercy Medical Center			
Merrimack Valley Hospital			
Metrowest Medical Center			
Milton Hospital			
Morton Hospital & Medical Center			
Mt. Auburn Hospital			
Nantucket Cottage Hospital	NT	NT	
Nashoba Valley Medical Center			
Newton-Wellesley Hospital			
Noble Hospital			
North Adams Regional Hospital			
North Shore Medical Center - Salem Hospital			
North Shore Medical Center - Union Hospital			
Quincy Medical Center			
Saint Vincent Hospital			
Saints Memorial Medical Center Inc.			
South Shore Hospital			
St. Annes Hospital Corporation			
St. Luke's Hospital Site of Southcoast Hospitals Group			
Sturdy Memorial Hospital			
Tobey Hospital Site of Southcoast Hospitals Group			
Tufts New England Medical Center			
UMass Memorial Medical Center			
Winchester Hospital			
Wing Memorial Hospital			